# **Grace Ma**

PORTFOLIO EMAIL

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## **EDUCATION**

## **University of Waterloo**

Bachelor of Global Business and Digital Arts - June 2021

#### **TOOLS**

Figma Sketch Adobe CC InVision Principle Framer

#### **SKILLS**

Product Thinking Prototyping
Usability Testing Visual Design
Design Systems Wireframing
User Research HTML/CSS

## **ACCOLADES**

## Top 3 Finalist

EngHack 2021

## First Place

DeltaHacks 7 (2021)

#### Third Place

DMZ Fidelity Hackathon 2019

#### Bronze Prize

Elevate Tech Jam 2019

## Top 5 Finalist

DeltaHacks V (2019)

#### First Place

uXperience Design Camp 2018

#### Best Pitch

StarterHacks 2018

## First Place in Category

Equithon 2018

#### **EXPERIENCE**

## Product Designer — Facebook

AUGUST 2021— SEATTLE, WA, USA

Incoming full-time product designer on Facebook's Ads and Business Platform team.

# Product Designer (contract) — Lazer Technologies

MAY 2021 TO JULY 2021— TORONTO, ON (REMOTE)

Crafted experience for internal customer service portal working closely with client.

# Product Designer (contract) — Friendly Studio

SEPTEMBER 2020 TO JUNE 2021 — TORONTO, ON (REMOTE)

Generated numerous iterations and designs on various projects (apps, dashboards) and gathered requirements and insights through collaboration with clients.

## Product Design Intern — Facebook

JUNE 2020 TO AUGUST 2020 — SEATTLE, WA (REMOTE)

Led design for feature on internal design tool on the Ads and Business Platforms team.

Collaborated with cross-functional partners (designers, engineers, and content strategists) to determine high level strategy and implementation of the project.

Created mockups and interactive prototypes, planned and conducted usabilty testing.

## UX Design Intern — Deloitte Digital

MAY 2019 TO DECEMBER 2019 — TORONTO, ON

Worked with diverse teams (product managers, engineers, clients) in agile sprints in order to produce design solutions through rapid prototyping and best UX practices.

Responsible for many user stories - created wireframes and prototypes to meet business requirements and client standards, advocated for user-centered solutions.

## Design Intern — Cover

MAY 2018 TO AUGUST 2018 — TORONTO, ON

Produced high-fidelity app prototype in Principle, and performed A/B testing for app onboarding process to determine sales generation potential.

Launched ad campaigns intended to increase user acquisition, and closely monitored analytics to create targeted iterations of marketing materials.